

WELCOME
TO ...

THE
SPA *with a view...*

COVID-19 POLICIES

*Please adhere to
these policies to
ensure the safety
of all our guests
and staff.*

Thank You!

WE WANT YOUR SPA EXPERIENCE WITH
US TO BE A WONDERFUL AND
RELAXING ESCAPE
FOR YOU...

You might notice we have introduced a few changes since reopening our doors after the Covid19 lockdown.

These changes are to ensure your safety and the safety of other guests and our staff, so please do take the time to read this information sheet so that you can fully enjoy your experience with us whilst keeping both yourself and others safe.

01

We respectfully ask that you contact us and **DO NOT** attend your session if you are displaying symptoms of COVID-19 especially a cough, fever, sore throat, or shortness of breath, if you have knowingly come into contact with someone displaying COVID-19 symptoms in the last 14 days, or if you live with someone who is self-isolating due to travel/returning to the Island, or displaying symptoms of COVID-19 or if you are in quarantine under current Government COVID-19 guidelines.

02

We will require you to complete our online consultation form fully with treatment choice(s) in advance of your visit. For Government contact tracing purposes, we are required to hold the names and contact numbers for all persons attending The Spa.

03

Our check-in process is now contactless. You will be advised which locker you have been allocated upon arrival. You will find your locker key in your locker door. Please leave your key in your locker door at the end of your session.

04

We do not require you to wear a mask during your treatment but they are available, free of charge, and can be requested from a member of staff should you wish to wear one.

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05

We ask that you please sit on your towel when using the loungers, sauna and steam room to minimise direct body contact with the shared facilities.

06

Our snack platter for our half day guests has been replaced by our Chef's Homemade Snack Box which is presented in a sealed tamper proof eco-box.

07

Sun cream will no longer be provided. Please bring your own sun cream should you wish to make use of the terrace.

08

Our Quiet Lounge is a shared 'self-service' area where you can help yourself to refreshments, we also have a shared water dispenser in the spa waiting area. Hand sanitiser will be available in these areas. Please do wash your hands after touching high contact/shared surfaces.

09

For cancellations made due to suspected COVID-19, your booking can be transferred to a later date. If redeeming a Gift Certificate against your booking, this will be re-credited to use again at a later date.